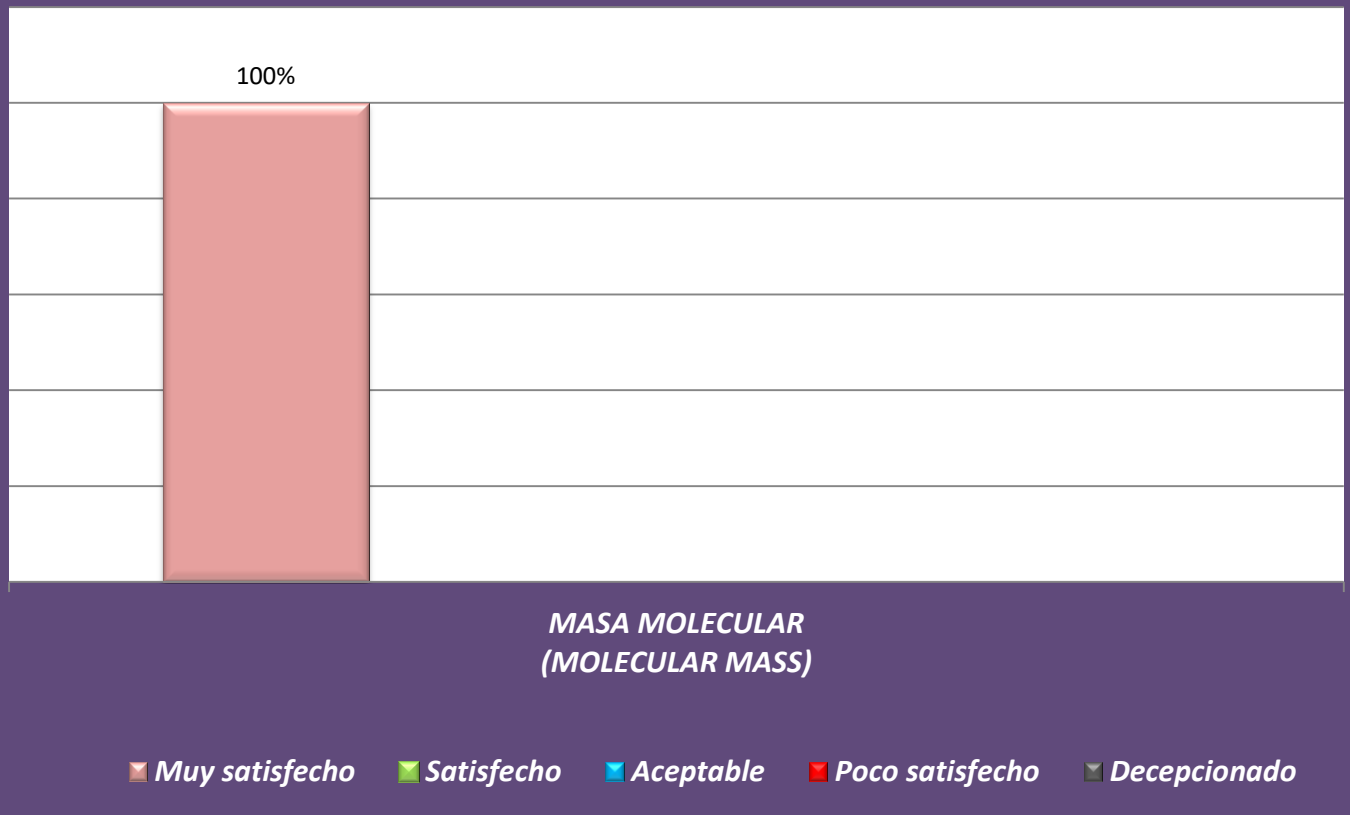ENCUESTAS DE SATISFACCION / SATISFACTION SURVEY 2024 (1 encuesta)